Date of next review: 31/03/2021 assessment was carried out: 04/01/2021

What are the hazards?	Who might be harmed and how?	What are you already doing to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?	Done
The spread of Covid-19	 Staff Cleaners Visitors Delivery Drivers Customers Service Providers 	General Hand sanitiser/ hand washing on arrival for all. Time and attendance monitor has been made hands free.	Hand sanitiser needed for the foyer. None	James Lockyer	6 th July 2020	Yes
		Hands free temperature checks on arrival for all. Anyone arriving for work with a temperature	None			

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exceeding 37.8c is asked to leave and contact HR or their line manager.			
2m 'Social Distancing' implemented throughout the premises, supported by signage and floor markings.	None		
Where 2m distancing is not possible activity time is kept as short as possible.	None		
One-way system for stairs used to access the 1st floor.	None		
Seating positions for staff in the offices have been arranged to allow 2m distancing.	None		

Frequent cleaning and sanitisation of common touch points throughout the premises.	Cleaning schedule required to record frequency.	James Lockyer / Nick Brine	6 th July 2020	Yes
Limiting the number of people who can use communal areas at a time. Kitchens, Rest Rooms and Toilets are all single occupancy. Staggered break times have been set up where applicable.	Review Ladies toilets to see if the use of 'Social Distancing' can allow more access. Cleaning procedure needed for toilets to be followed between uses.	James Lockyer / Nick Brine	6 th July 2020	Yes
Keeping employees on site to a minimum by homeworking wherever possible.	None			
The shower is no longer able to be used.	Sign needed informing staff that the shower can't be used.	James Lockyer	6 th July 2020	Yes

Only holding meetings in person where a remote/virtual meeting is not possible. 2m distancing for 'in person' meetings.	Hand sanitiser and distance markings required for meeting rooms.	Nick Brine / James Lockyer	6 th July 2020	Yes
Remove unnecessary movement around the building.	Review all interdepartmental movements, implement alternatives to movement such as emails, phone calls or handover points wherever possible.	Nick Brine	13 th July 2020	Yes
Face masks are used when 2 or more people need to work in within 2m of each other.	None			
Antibacterial wipes are provided for all areas of the business.	We need to ensure that commonly used equipment such as printers, the photocopier, folding		6 th July 2020	Yes

	machines, the letter opener, shredders etc. are sanitised after use. Communication needed to all staff.	Nick Brine		
<u>Warehouse</u>				
2m 'Social Distancing' markers and a one-way system throughout the warehouse.	None			
Altered layout of despatching area so that packing stations follow distancing guidelines.	None			
Sanitisation of picking trolly touch points between hand overs.	Need to implement sanitisation of delivery cages and pallet trucks.		6 th July 2020	Yes
Hand sanitisation after receiving	None	Nick Brine		

goods from external sources. Staff issued with personalise equipment and asked not to share.	Step ladders RF trackers need to be personalised and issued to staff.		6 th July 2020	Yes
Altered packing stations so that supplies are on hand in order to limit movement.	None.	Adam Gibbs		
Altered order picking quantities to reduce movement.	None			
Altered Goods In process to reduce movement and aid social distancing.	None			
Changed the layout in the Returns Office so that 3	Social distancing floor markings required.		6 th July 2020	Yes

workstations can be socially distanced. Retail		Nick Brine / James Lockyer		
Limit of 2 customer groups at a time. Each Group limited to a maximum of 3 people.	Signage needed		1 st August 2020	Yes
If the shop is already dealing the with maximum number of customers, additional customers will be asked to wait on the bench outside or in their car. Customers will be invited in when staff are available.	Staff training required	James Lockyer Nick Brine	1 st August 2020	Yes
Use barriers and distance markers to control entrance and exit routes.	Barriers, signage and markers needed		1 st August 2020	Yes

Barrier on arrival so that temperature can be taken, and sanitisation can take place.	Barrier, signage, temperature and sanitisation station needed.	James Lockyer	1 st August 2020	Yes
One-way system around shop floor with floor markings and directional arrows.	Floor arrows and distance markers needed.	James Lockyer	1 st August 2020	Yes
Screens to be used to separate customer groups.	Screens needed	James Lockyer	1 st August 2020	Yes
Customers can use the toilets, shop staff must sanitise main touch points between customers.	Staff training	James Lockyer	1 st August 2020	Yes
Mobile screens will be positioned between customers and staff so that we can assist	Mobile screens needed	Nick Brine	1 st August 2020	Yes

customers with fitting.		James Lockyer		
Customers to be advised that they should not handle display stock.	Staff training and signage needed		1 st August 2020	Yes
Screens on the counter to separate staff from customers.	Screens needed	James Lockyer	1 st August 2020	Yes
Card payment only. PDQ machines will need to be sanitised between uses.	Staff training and cleaning materials needed	James Lockyer	1 st August 2020	Yes
Plastic coverings for chairs.	Covers needed	Nick Brine /		
Cleaning of fitting area touch points after use.	Staff training and cleaning materials needed	James Lockyer	1 st August 2020 1 st August 2020	Yes
Not restocking of returned or tried on goods for 48hrs	Area of stockroom to be set aside and labelled by day of week. Staff training.	James Lockyer	1 st August 2020	Yes

Anyone visiting the shop floor must wear a mask during shop opening hours.	Face masks made available to all and the requirement to use to be communicated.	Nick Brine / James Lockyer Nick Brine	1 st August 2020	Yes
First Aid		Nick Brine		
Assisting from a safe distance. Getting the patient to follow your instructions if they are capable. Minimising time in the patients breathing zone. Only delivering CPR by chest compressions, not	Wearing the following when administering First Aid: • Moister repellent surgical mask. • Goggles • Disposable gloves • Disposable apron After administering First Aid: • Safely discard disposable items and clean reusable	First aiders and first responders	As the situation arises	Yes

	 Clean hands thoroughly with soap and water or sanitiser 		